



# Block Manager Case Study

**Adrian Povey**  
Director  
Chamonix Estates

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*“Propman has allowed Chamonix Estates Directors to focus on growing the business knowing that the operational system is able to cope so that we do not have to keep taking on additional staff to do routine data management and accounting tasks.”*



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## Chamonix Estates

Chamonix Estates provide a block management and property management service caring for communal properties within blocks of flats and communal estates throughout different locations across England and Wales. They take pride in providing a local service to their clients. Chamonix Estates are usually appointed to manage properties and communal areas by the leaseholders who are acting as Directors of the Residents Management Company. They oversee a range of block management tasks including finance, administration, supplier management, day to day management and planned maintenance.

Chamonix is a fast growing block management company continually growing their management portfolio; Grosvenor Systems' software package – Propman – meets the requirements of their expanding business. Chamonix purchased Propman as an integrated property management and accounting package to allow them to develop and grow their portfolio.

Propman enables Chamonix to balance the requirements of a strong accounting system with comprehensive property management tools. “The functionality of Propman is designed to be a complete property management system with integrated financial accounting rather than just a good accounting system with some property elements” says Adrian Povey, Director of Chamonix Estates. “The Job system enables us to easily manage our developments as it is all automated and allows us to track the progression of jobs from start to completion.”

INTEGRATED PROPERTY MANAGEMENT & FINANCIAL ACCOUNTING SOFTWARE

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Propman is simple and easy to use and can be used to gain control of the service charge budgeting, reporting and reconciliation processes to conform to current legislation. The user definable report templates such as service charge and budget reconciliation reports can easily be designed and modified to allow for quick reporting on required information.

“Propman has allowed Chamonix Estates directors to focus on growing the business, knowing that the operational system is able to cope so that we do not have to keep taking on additional staff to do routine data management and accounting tasks.”

Staff at Chamonix Estates have been able to develop a personal relationship with both the Training & Support team and the Software Development team. “We like the fact that we are able to speak directly with the Directors of the company who are closely involved with the development side of the business,” says Adrian.

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