



Diocese Case Study

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The Diocese of York is a large Diocese of the Church of England covering an area of 2,661 square miles that lies between Middlesbrough to the north, Hull to the south and west to the line of the A1. There are three archdeaconries, which are organised into 475 parishes. Around 320 of the 500 diocesan clergy have housing provided as part of their terms of service. These properties include 237 Benefice Parsonage Houses, 17 Diocesan Houses and 44 Glebe Houses.

The diocesan estates also include a large property portfolio in the form of Glebe land. In addition the York Diocesan Board of Finance (DBF) acts in the capacity of Custodian Trustees for parish investments and Parochial Church Council (PCC) Property.

Prior to the implementation of Propman, the diocesan estates' property records were kept on various spreadsheets with transactions for maintenance works being controlled within the diocesan finance department. Propman provided an integrated property database and financial accounting package to consolidate our existing data from various property management systems into one place electronically, in a manner that is useful to both property managers and finance officers, and provides greatly enhanced control and reporting of finances.



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The diocesan property team consists of four members of staff reporting to the Diocesan Surveyor. The team is based in York and has responsibility for the maintenance and administration of the various diocesan property estates on behalf of the DBF and advising PCCs in relation to the properties for which the DBF acts as Custodian Trustees.

The implementation of Propman was straightforward and our confidence in the system has grown quickly among members of the team. Propman has provided us with a good basis on which to develop our maintenance strategies for the diocesan estates.

We have always received excellent response times from Customer Support and we have developed good relationships with Grosvenor Systems staff. We particularly like the fact that the Customer Support team operate within a methodology that places emphasis on individual clients being part of an extended client family that brings together the complete benefits of other users' experiences.

We have been able to recommend Propman to other dioceses which has resulted in Propman being adopted by a number of them, with others considering adopting Propman in due course.