



GCS Property Management Case Study

Greg Smyth
Director

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GCS Property Management Limited

GCS is a block management company providing property management services to over 2,000 properties in residential developments ranging from a single block of six apartments to estates with over 200 mixed units.

GCS was formed in 1994 by Greg & Cliff Smyth after we were approached by a friend to look after a development in Woking. The Company has since evolved into one of the leading block management companies in the region and we have still retained our very first client.

We were using a basic system that did not have the capabilities to fully manage the requirements of our property portfolio. We purchased Propman and have now grown to have three full users and five database users using the system.

We were particularly impressed with the robustness of the accounting in Propman that enabled us to control the service charge funds to site, block and service charge schedule including common receipt/payment accounts. The user defined reporting into Word enables us to create report templates such as service charge and budget reconciliation reports which we are able to easily modify to meet our business requirements.

INTEGRATED PROPERTY MANAGEMENT & FINANCIAL ACCOUNTING SOFTWARE

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Propman enables us to automate the billing and fund management that meets the requirements of the latest landlord and tenant legislation. We are also able to provide our clients with detailed service charge, expenditure and financial reports on a regular basis.

We have found Propman to be a completely integrated tool for managing properties within our industry sector. We particularly like the structure of the accounting systems and also the many other functions such as the Jobs function and Key Notes that allow us to run our business more effectively and efficiently.

We have found the training and after sales support to be first class and the support we receive from Grosvenor Systems is always excellent. We have always enjoyed the interaction with every member of the Grosvenor Systems team.